

**APPENDIX 1**  
**ACTION PLAN: Review of Public Spaces Protection Orders (PSPOs)**

No.	Recommendation	Proposed Actions / Progress	Success Measures	Responsibility	Date
1	SBC and Cleveland Police use their available media platforms (e.g. websites, social media, Stockton News) to reinforce existing mechanisms for reporting ASB and, as a means of countering any negative perceptions around a lack of response to the notification of incidents, communicates operational successes in identifying and addressing ASB within the Borough.	Organisations responsible for tackling ASB in Stockton on Tees will work together to develop a complimentary communication strategy that provides reassurance to residents. This will be done by highlighting the ways residents can report ASB in an easy way but also highlights the work being done amongst partners to tackle ASB including successes.	<p>Develop a simple and clear communication strategy amongst partners responsible for tackling ASB that is complimentary of each other.</p> <p>Clear examples of a wide range of communication strands being used to promote ways of reporting ASB in Stockton on Tees.</p> <p>Clear evidence of proactive communications across various platforms to promote successes in dealing with ASB aimed at reducing the fear of ASB in our communities.</p>	Assistant Director Community Safety and Regulated Services	1 <sup>st</sup> October 2022
2	Consideration be given to an increased dedicated and visible multiagency presence (including the use of recently enhanced SBC Civic Enforcement resources) within the Borough's town centres to support local businesses and reassure residents / visitors in identifying and responding to ASB.	<p>A review of the deployment of operational teams into the town centre environments across Stockton on Tees is undertaken to ensure they are having maximum impact and meeting the needs of residents and businesses.</p> <p>A review of joint working amongst responsible partners be undertaken including further consideration to be given to a co-located model in Stockton Town Centre.</p>	<p>An increase in the level of visible resources within town centre environments.</p> <p>Clear evidence of a strategy being in place to ensure effective multi-agency working to tackle ASB in town centres.</p> <p>Evidence of further support being offered to local businesses to reassure and improve reporting of ASB.</p>	Assistant Director Community Safety and Regulated Services	1 <sup>st</sup> October 2022

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3	As part of any future formal PSPO consultation, an easy-read flowchart (such as the draft version in Appendix 3) of the existing PSPO consultation, implementation and review procedures be included.	An easy-read flowchart will be developed which will outline the entire PSPO process in clear stages, including the arrangements for reviews. This flow chart will be shared with key stakeholders.	An easy-to-read flow chart will illustrate to key stakeholders in a simple way the agreed process involved in considering a PSPO in Stockton on Tees.	Assistant Director Community Safety and Regulated Services	1 <sup>st</sup> May 2022
4	<p>Reassurance be provided that the following key principles and processes of PSPO planning and implementation (as referenced within paragraph j) of this report's conclusion) have been undertaken as part of any future formal consideration around the introduction of a PSPO in the Borough of Stockton-on-Tees:</p> <p>a) all other avenues of support and / or use of existing powers have been demonstrably exhausted;</p> <p>b) appropriate evidence is in place to justify the introduction of this additional tool in the fight against ASB;</p> <p>c) any proposal is clear, targeted, proportional and easily defined to a specific geographical area;</p> <p>d) a robust and timely plan to inform the public of any future PSPO implementation is outlined;</p> <p>e) sufficient, visible and sustainable</p>	Demonstratable assurance is provided to the committee that robust management mechanisms are in place to ensure that the key principles under the recommendation (4) are implemented and followed when dealing with any requires for a future PSPO in the Borough of Stockton on Tees.	<p>Clear and demonstratable evidence is provided that a process around dealing with requests for PSPO's, regardless of the purpose, is in place and gives full affect to the recommendation specifically a) to e).</p> <p>A clear process is in place to ensure that evidence can be provided of this process being followed and where met, clear evidence can be provided for sections a) to e) of recommendation (4).</p>	Assistant Director Community Safety and Regulated Services	1 <sup>st</sup> October 2022

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	enforcement resources are dedicated to the PSPO area.				
5	Adhering to the approach that problem-behaviour is targeted, not a person's status, the implementation of any PSPO does not target homeless individuals for being homeless.	Demonstratable and clear assurance is provided to the committee that the approach of regulatory services responsible for responding to reports of begging do so from a problem-solving perspective and not simply due to a persons housing status.	<p>Clear evidence is provided to the committee that robust checks and balances are in place to ensure PSPO's do not target individuals for being homeless.</p> <p>Clear evidence is provided to the committee that SBC adopt a problem solving approach that looks to help and support and individual to address the root causes of ASB before other forms of enforcement are considered.</p>	Assistant Director Community Safety and Regulated Services	1 <sup>st</sup> October 2022
6	<p>SBC adopts a formal definition of 'aggressive begging' as follows:</p> <p><i>The action of begging for money or other items in a manner considered to be unreasonably threatening or intimidating, especially when targeting a person due to a perceived vulnerability or in a location such as in the vicinity of ATMs / cashpoints. This includes, but is not limited to, behaviour such as:</i></p> <ul style="list-style-type: none"> <li>• <i>Repeated requests for money or items whilst approaching or following the person from whom</i></li> </ul>	Demonstrable assurance be provided that the agreed definition for begging is adopted by all regulatory areas within Stockton Borough Council and more importantly given full affect in how services respond to reports of begging.	<p>A clear change in the procedure and process of dealing with reports of begging to give full affect to the definition and requirements of the recommendation (6).</p> <p>A change in the way that SBC records its reports of begging to clearly differentiate between reports of passive begging and reports of aggressive begging in Stockton on Tees.</p>	Assistant Director Community Safety and Regulated Services	1 <sup>st</sup> May 2022

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	<p><i>the request is made;</i></p> <ul style="list-style-type: none"> <li>• <i>Continuing to make requests for money or items from a person, after the person has refused or implied reluctance to give money or items;</i></li> <li>• <i>Using false or misleading information in order to request money or other items;</i></li> <li>• <i>Providing or delivering, or attempting to provide, unsolicited services or products with a demand or exertion of pressure for payment in return.</i></li> </ul>				